

Hampstead Piano Lessons – Studio Policy

Cettina's Piano Studio strives to provide the best music education by combining different teaching methods, activities and technologies.

Piano manuals/books that are believed most suitable for the students will be suggested since the first lesson. In addition, the teacher's music library, printed music sheets and music games will be at the pupils' disposal.

If the piano lessons take place at Cettina's Studio, the students will work on an acoustic Yamaha baby grand piano. If the students do not own an acoustic piano, the lessons at the studio are highly recommended, but not compulsory.

Scheduling of the lessons

The teacher undertakes to provide the student with a weekly lesson in a specific agreed slot.

The teacher's calendar is constantly updated on the website and it's possible to book the trial lesson up to 24 hours in advance.

The lessons are either 30 or 60 minutes long and available for students of all ages and levels.

Payment

The tuition rates are £30.00 per half an hour lesson and £50 per full hour lesson.

A little extra charge may apply for travel expenses depending on the distance.

After the first trial lesson, the piano sessions are booked in sets of 5 or 10 units and paid in advance. A 10% discount is offered the first time a set of 10 lessons is booked.

The payments may be made either in cash or via bank transfer and should be done the week before the beginning of a set of lessons.

In the case of a late payment, no late fee applies, but the student's slot will be considered available.

Cancellation

The trial lesson can be cancelled free of charge if a 48 hours notice is given.

After the trial lesson, a cancelled lesson may be charged and a rescheduling may or may not be given depending on the length of the notice given. The cancellation policy is summarised below.

- cancellation notice 7 days before the lesson: no charge and optional rescheduling.
- cancellation notice of at least 48 hours before the lesson: rescheduling is offered and the weekly lesson is charged.
- cancellation notice of less than 48 hours before the lesson: the lesson is charged and no rescheduling is offered.

If the teacher has to cancel a lesson due to sickness or holiday breaks, she commits to give you notice as soon as possible. In this case, the missed lesson is, of course, free of charge.