

Hampstead Piano Lessons – Studio Policy 2023/2024 Valid from September 1st 2023

Cettina's Piano Studio strives to provide the best music education by combining different teaching methods, activities and technologies. Having studied in renown conservatoires and academies, such as Accademia di Santa Cecilia in Rome and Guildhall School of Music and Drama in London, Cettina holds high-level qualifications in both piano performance and pedagogy in performing arts.

Lessons are held in person at the studio in NW2 4ET. In some circumstances, online lessons on Zoom might also be offered.

Scheduling

The teacher undertakes to provide the student with a weekly lesson in a specifically agreed slot. The individual piano lessons are 30, 45 or 60 minutes long and available for students of all ages and levels. It is also possible to book group lessons for preschoolers* (3 participants aged 3-5) and music theory lessons. Both kinds of sessions are 45 minutes long.

Payments

The tuition rates are £35.00 per half an hour lesson, £47.00 per 45-minutes lesson and £58.50 per full hour lesson. For group lessons, the tuition rate is £25 per student.

After the first introductory lesson, the piano sessions are booked in sets of 5 or 10 units and paid in advance. A 10% discount is offered the first time a set of 10 lessons is booked.

The payments may be made either via bank transfer or credit card. Students will receive an automatic renewal-invoice on the 5th or 10th week, depending on the set chosen, unless they previously give different instructions (e.g. to stop the lessons, to switch to a set of 10 or 5 units etc.).

The lessons put on hold during the holidays are resumed after each break. However, the sessions in credit must be attended within 12 weeks from their purchase or they'll be considered expired.

Payments are not refundable nor transferable.

Cancellations

The trial lesson can be cancelled free of charge if a 48 hours notice is given.

After the trial lesson, a cancelled lesson may be charged and rescheduling** may or may not be offered depending on the length of the notice given. The cancellation policy is summarised below.

- cancellation notice 7 days before the lesson: no charge and optional rescheduling**.
- cancellation notice of at least 24 hours before the lesson: rescheduling** is offered and the weekly lesson is charged. In case of group lessons no rescheduling is offered.
- cancellation notice of less than 24 hours before the lesson: the lesson is charged and no rescheduling is offered.

If the teacher has to cancel a lesson due to sickness or holiday breaks, she commits to giving you notice as soon as possible. In this case, the missed lesson is, of course, free of charge.

*Subject to availability.

**Rescheduling is offered during the half-term dates (see Calendar in the next page).

Calendar

Term and holiday dates 2022 to 2023

Autumn term 2022

Monday 4 September to Thursday 21 December 2023

- Half-term: Monday 23 October to Friday 27 October 2023.
- Christmas break: Friday 22 December 2023 to Monday 5 January 2024.

Spring term 2023

Monday 8 January to Thursday 28 March 2024.

- Half-term: Monday 12 February to Friday 16 February 2024
- Easter/spring holiday: Friday 29 March to Friday 12 April 2024.

Summer term 2023

Monday 15 April to Wednesday 24 July 2024.

- Half-term: Monday 27 May to Friday 31 May 2024. (Including Spring Bank Holiday 27 May).

Public Holidays

[See the Gov.uk website for these dates.](#)

2023/24 Academic Calendar

September 2023						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

December 2023						
Su	M	Tu	W	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

March 2024						
Su	M	Tu	W	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June 2024						
Su	M	Tu	W	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

October 2023						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

January 2024						
Su	M	Tu	W	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

April 2024						
Su	M	Tu	W	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July 2024						
Su	M	Tu	W	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

November 2023						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

February 2024						
Su	M	Tu	W	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

May 2024						
Su	M	Tu	W	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

August 2024						
Su	M	Tu	W	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Term days: Scheduled weekly lessons (cancellation policy applies).

Closure days and bank holidays: No lessons available.

Half-term days: Make-up lessons and/or extra lessons may be available upon request.

Extra days: Extra lessons might be available upon request.